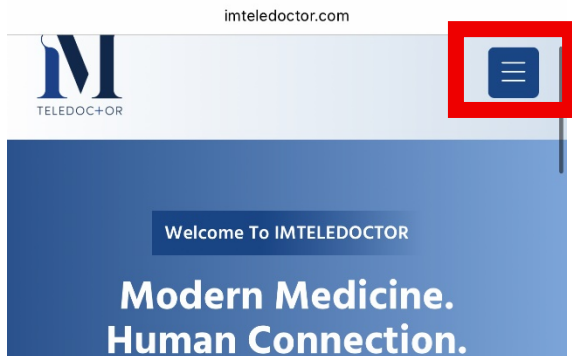
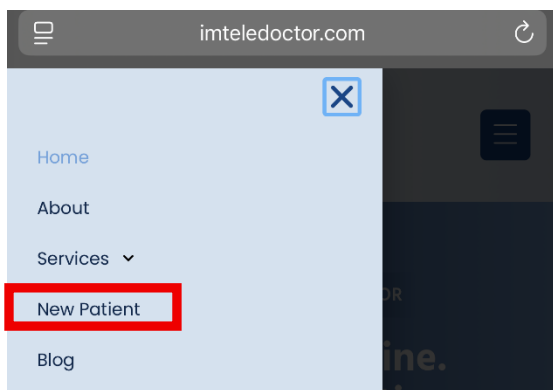


Register for the Patient Portal and Login to the MYRXNT App

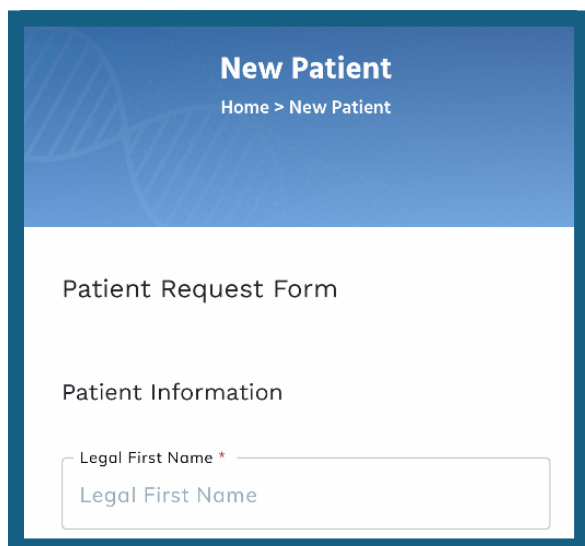
1. Go to IMTeleDoctor.com and tap the three-line menu (≡) at the top of the page.



2. Select "New Patient."



3. Fill out the New Patient Form completely.

A screenshot of the 'New Patient' form in the IMTeleDoctor.com mobile app. The form has a blue header with the title 'New Patient' and a breadcrumb trail 'Home > New Patient'. Below the header, the form is titled 'Patient Request Form' and 'Patient Information'. The first field is 'Legal First Name *', which is a text input field with the placeholder text 'Legal First Name'.

4. Choose your preferred method of contact.

Communication Preference *

Select

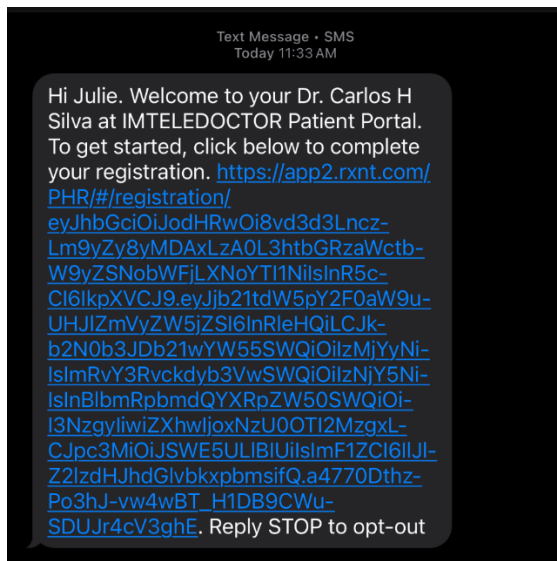
Select

Text

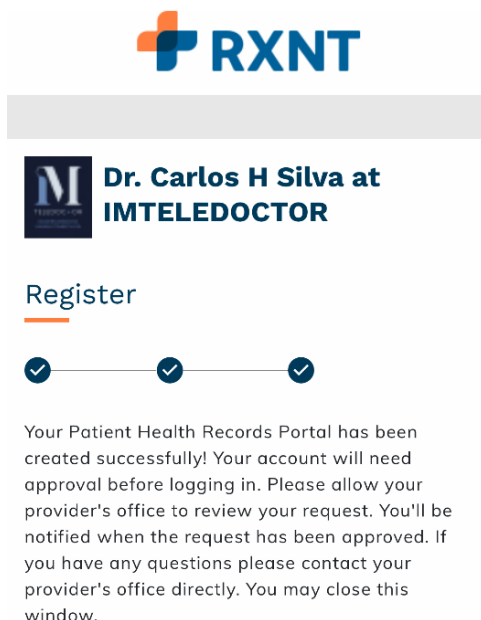
Email

Reason For Appointment *

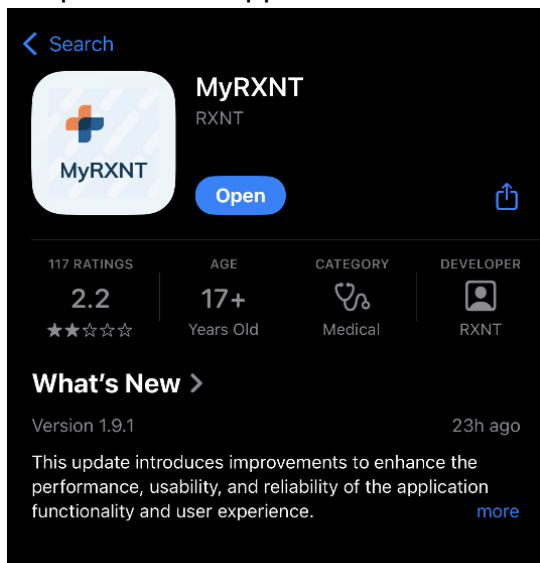
5. Depending on your selection, you will receive either a text message or an email with a secure link to complete your registration.



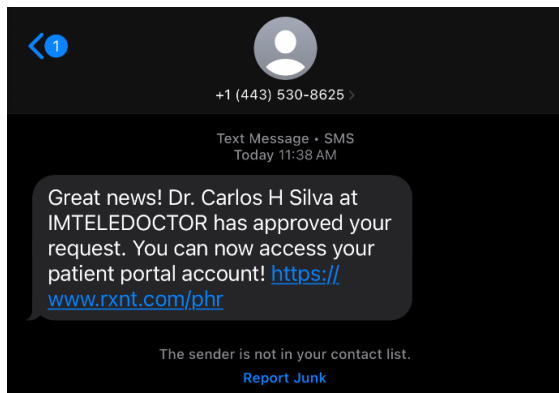
6. After you complete your registration IMTELEDOCTOR will review and approve your patient portal before you can log in.



7. At this time, you may download the MyRXNT App, for both iOS and Android, to easily access the portal once approved.



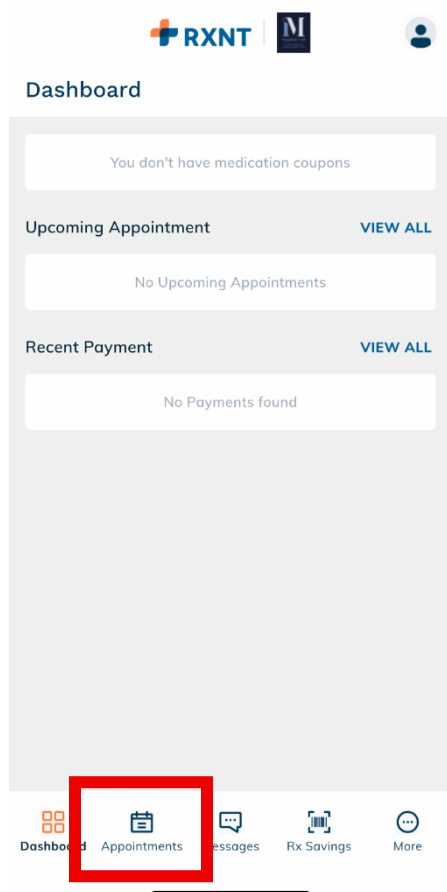
8. Once your portal is approved, you will receive a text message or email (based on your chosen contact method) letting you know that your portal has been approved. You may then log in and access your IMTELEDOCTOR patient portal.



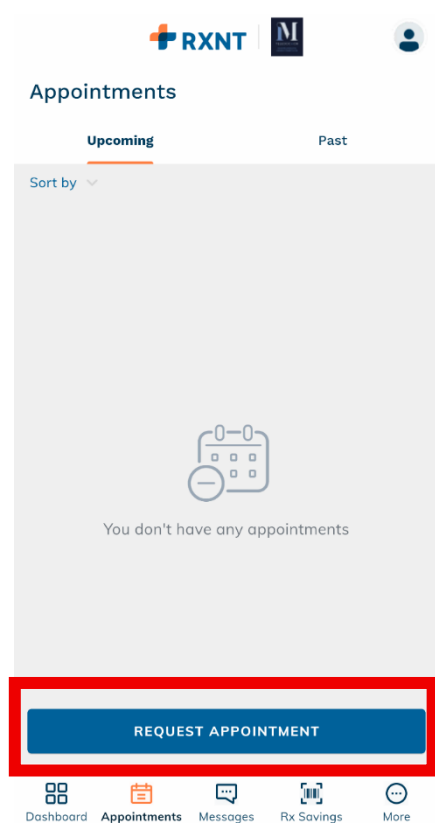
9. To log in, please use the username and password you created during your new patient registration.

A screenshot of the RXNT patient portal login page. The page has a light blue header with the RXNT logo. Below the logo, it says 'Welcome to the RXNT patient portal!'. There are two tabs: 'Patient' (selected) and 'Representative'. Below the tabs, there are two input fields: 'Username' with the value '5617771111' and 'Password' with a masked password '.....'. Below the password field is a 'LOGIN' button. At the bottom, there are icons for a QR code and a fingerprint scanner.

10. Once logged in, you will be guided to your dashboard. From here, go to the bottom toolbar, tap the Appointment tab.



11. Click on “Request Appointment.”



12. You will then be prompted to fill in the reason for your appointment, the type of appointment, and select your preferred date and time — or simply choose “First Available.”

× Request Appointment

Reason for appointment
annual physical

Location
Any available location

Provider
Any available provider

Type
Optional

Date & Time Choose up to 3 time slots

☐ First Availability

REQUEST APPOINTMENT

13. Once you have filled out the appointment request, it should look similar to the example shown. Review your details, then click “Request Appointment” to submit your request.

× Request Appointment

Location
IMTELEDOCTOR

Provider
Carlos H Silva, MD, FCCP

Type
Primary Care Initial

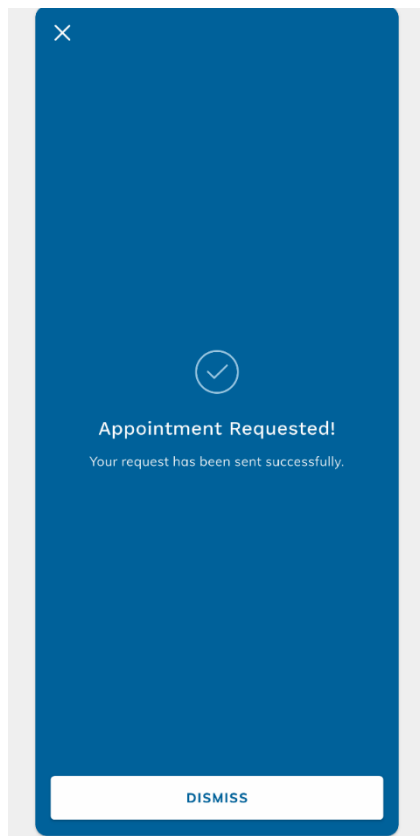
Date & Time Choose up to 3 time slots

☒ First Availability

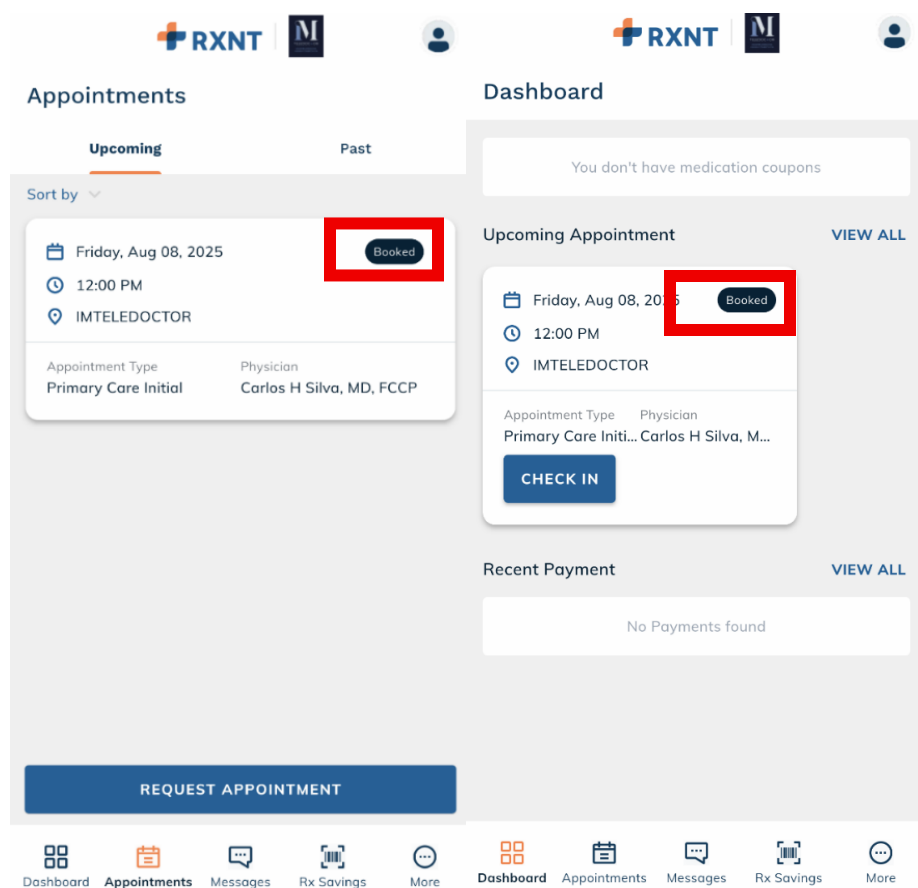
You are requesting an appointment not confirming an appointment

REQUEST APPOINTMENT

14. After submission, you will see a confirmation notification letting you know that your appointment request was successfully received.



15. You will also notice in both the Appointment tab and your dashboard that your appointment is now labeled “Booked.”



16. To complete the check-in process, you will need to sign the consent form as well as any intake forms required by IMTELEDOCTOR before your appointment.

The screenshot shows the 'Documents' page for a patient named Jaime Silva. The page is divided into two main sections: 'Requires action' and 'Completed'. The 'Requires action' section shows a document titled 'Primary Care New Patient' with a 'COMPLETE' button. The 'Completed' section shows two documents titled 'Primary Care New Visit INTAKE FORM'.

Documents

Sort by ▾

08/26/2025 [VIEW](#)

IMTELEDOCTOR

Requires action

Sort by ▾

08/26/2025

Primary Care New Patient

Silva, Jaime

COMPLETE

Completed

Sort by ▾

08/26/2025 [VIEW](#)

Primary Care New Visit INTAKE FORM

Silva, Jaime

08/26/2025 [VIEW](#)

Primary Care New Visit INTAKE FORM

Silva, Jaime

17. After all forms are completed, you will be directed to a billing page showing the amount due for your visit. Click “Submit Payment” to be directed to the secure payment page, where you can enter and complete your payment details.

The screenshot shows the 'Pay Bill' page. The left side displays 'Services' with patient information (Name: JessicaSmith, Account #: 16469789, Address: [redacted], Balance amount: \$99.00) and a 'Self-Pay Appointment Deposit' for Carlos H Silva, MD, FCCP, dated 08/26/2025, for \$99.00. The right side shows 'Payment' details with fields for card name, card type (VISA, Mastercard, American Express, Discover, PayPal), card number, expiration date, first name, last name, address 1, address 2 (optional), zip code, and city. A 'SUBMIT PAYMENT' button is highlighted with a red box at the bottom left.

Pay Bill

Services

Name: JessicaSmith Account #: 16469789

Address: [redacted]

Balance amount: \$99.00

☒ 08/26/2025

Self-Pay Appointment Deposit

Carlos H Silva, MD, FCCP

\$99.00 \$99.00

Payment

New card name *

Select card type

VISA Mastercard AMERICAN EXPRESS DISCOVER PAYPAL

Card number *

Expiration date *

First name *

Last name *

Address 1 *

Address 2 Optional

Zip code *

City ▾

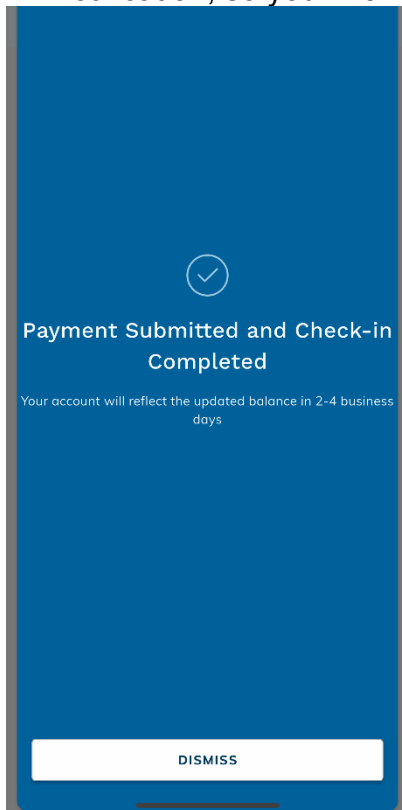
SUBMIT PAYMENT

Payment amount: \$99.00

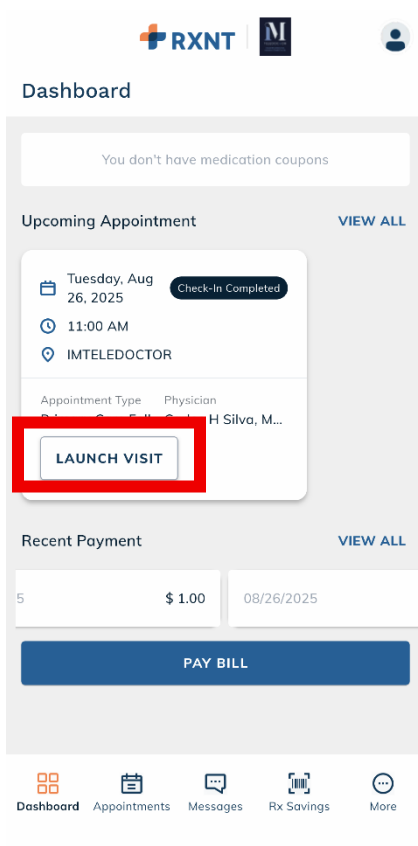
Processing fee: \$0

Total amount: \$99.00

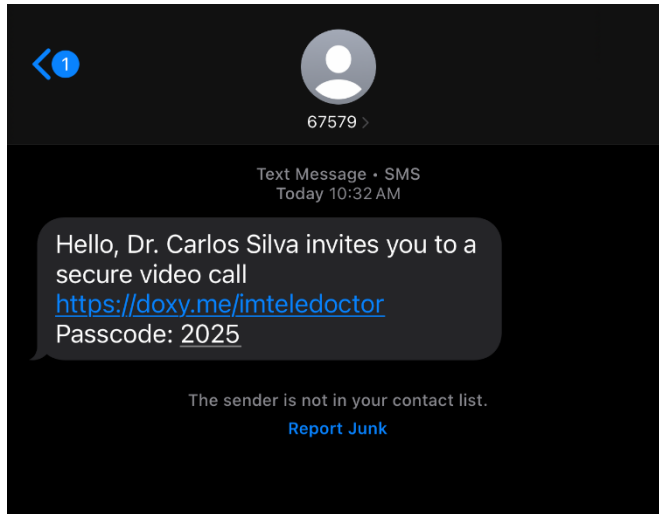
18. Once your payment has been successfully accepted, you will receive a confirmation notification, so you know your payment went through.



19. When it's time for your visit, a button will appear that says, "Launch Visit." Simply click this button to begin your appointment with your provider.



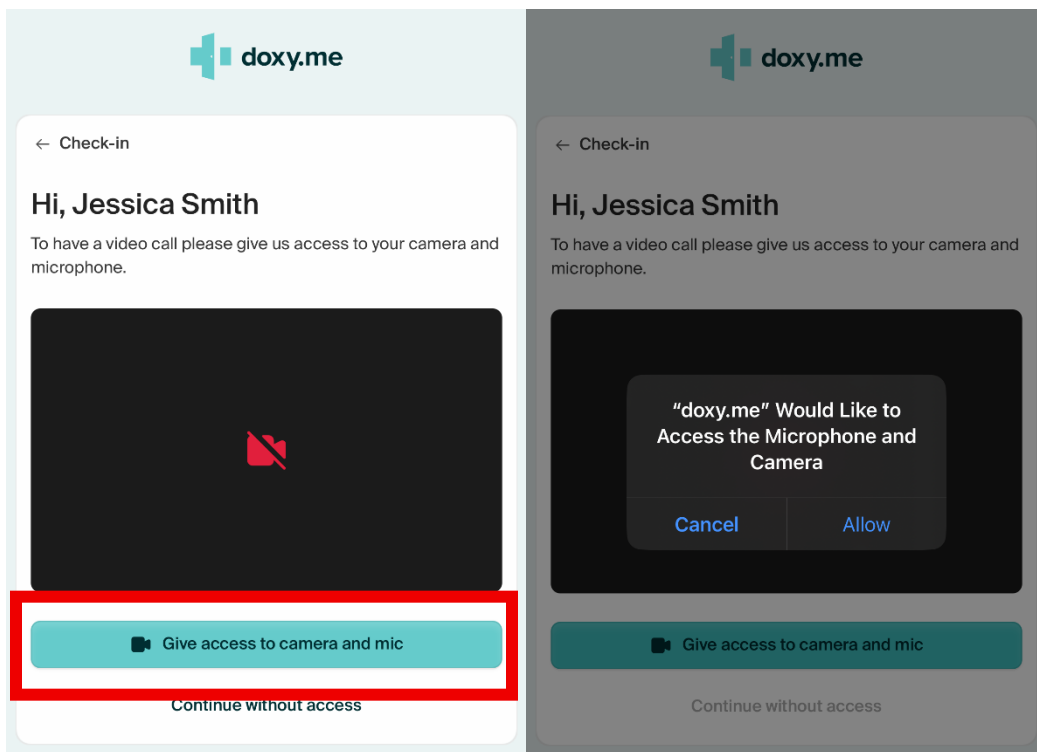
20. In addition, before your appointment time, you will also be sent a secure link via text message that allows you to join your visit directly.



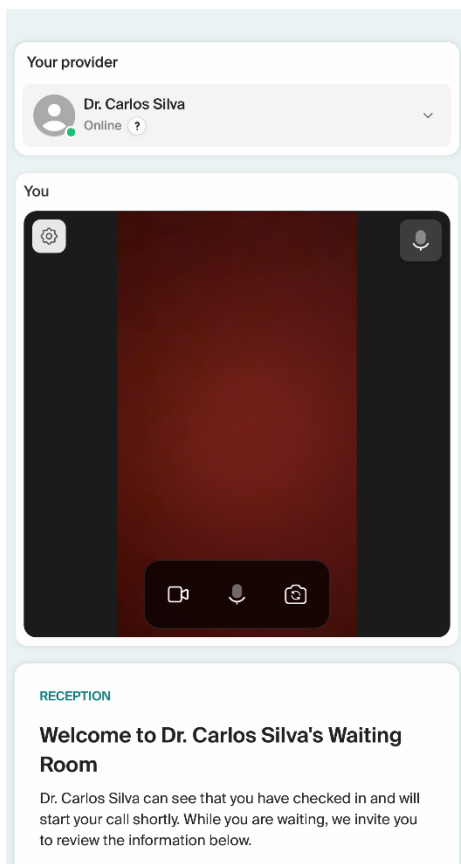
21. You will then be guided to the check-in screen. Enter your full name and click “Check In” to start your visit.

A screenshot of the doxy.me check-in screen. At the top is the doxy.me logo. Below it, the text 'Check-in' is followed by 'Welcome' and 'Please check in to let Dr. Carlos Silva know you are here.' There is a large black rectangle with a red video camera icon and a diagonal line through it. At the bottom, there is a 'Full name' label, a text input field containing 'Jessica Smith', and a teal 'Check in' button. A red rectangular box highlights the 'Full name' label, the input field, and the 'Check in' button.

22. Please make sure to grant access to your camera and microphone when prompted, so your provider can see and hear you during the visit.



23. Once you are checked in, Dr. Silva will be alerted to your arrival in the waiting room and will connect with you when it's time for your appointment.



Note: If you experience any issues with this process, please email us at support@imteledocor.com for assistance.